

Air Conditioning & Heating Contractor Check-List

BERNER
A/C & HEAT

Other A

Other B

1		How many years has the contractor been in business? Only an experienced contractor can ensure the job will be done right.	Since 1950s		
2		Is the contractor licensed and insured for HVAC work? Your homeowner's insurance does not cover work done by an unlicensed contractor, and they may not cover an accident, injury, or damage. Shocking, but there are unlicensed companies installing HVAC systems.	Yes		
3		Is the quoted price guaranteed to be the final price? A low initial price may not be the final price. Beware of add-ons after the work has started.	Yes		
4		Will my floors be protected with drop cloths and shoe covers? Damage to your property could raise your total cost of installation substantially.	Yes		
5		Will the crew clean up and haul away the old equipment? Many installers leave the old equipment on the curb, and do not clean up when the job is completed.	Yes		
6		Does the contractor offer an Extended Warranty? Cost of ownership over the life of the equipment is more important than a low initial price. A short warranty could cost you more over time.	Yes		
7		Are warranty calls given a high priority? Many contractors are lacking in service after the sale. Warranty service should be a top priority.	Highest Priority		
8		Are criminal background checks run on employees? Make sure people working in your home have been checked out.	Yes		
9		Is residential service and installation a specialty? A new construction or heavy commercial contractor has a different skill-set compared to a companies who specialize in residential replacements.	Yes		
10		Will the new equipment be installed to code? Make sure your contractor intends to adhere to all mechanical codes.	Yes		
11		Is financing available? You may qualify for low interest or even 0% financing.	Yes		
12		Will a heat load calculation be performed? If you were satisfied with how your old system cooled, then a load calc is not needed. But when in doubt about the correct capacity for your home, or if you added square footage, a heat load should be performed.	As Needed		
13		Is my satisfaction guaranteed? Check the BBB, Google, Angie's List, and Home Advisor reviews to see how satisfied others have been with their HVAC contractor.	Yes		
14		Is maintenance after the installation included? Good maintenance is important. Ask if maintenance is included.	1 Year		
15		Does the contractor perform an in-depth system start-up? A quality HVAC contractor will follow a systematic multi-point start-up to ensure optimum system performance.	67 pts		